Alibaba.com Assessed Supplier



Presented to

Jiangyin Youlite Intelligent Houseware Co., Ltd.

江阴友利特智能家居有限公司

Gold Supplier & Assessed Company	
Relationship:	☐ Kindred between Owners ☐ Cooperation Partner
Company Address	No. 188, Yuecheng East Road, Yuecheng Town, Jiangyin, Wuxi
Company Address	City, Jiangsu Province, China
City / Country:	Wuxi / China
Consigner of Assessment:	Alibaba
Gold Supplier Member ID:	youliteznjj
Gold Supplier Company Name:	Jiangyin Youlite Intelligent Houseware Co., Ltd.
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Service Provided by SGS Report No.: 16427504_P+T





Report Number:	16427504_P+T		
Date of Assessment:	24/Jul./2017	Report Date:	24/Jul./2017
Assessor's Name:	Joe Zhou	Validity Period:	25/Jul./2017 24/Jul./2018
Reviewed By:	Sam Wang	Online Verification:	www.sgs.com/ecv

Important Notes:

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Section 1: Company Overview

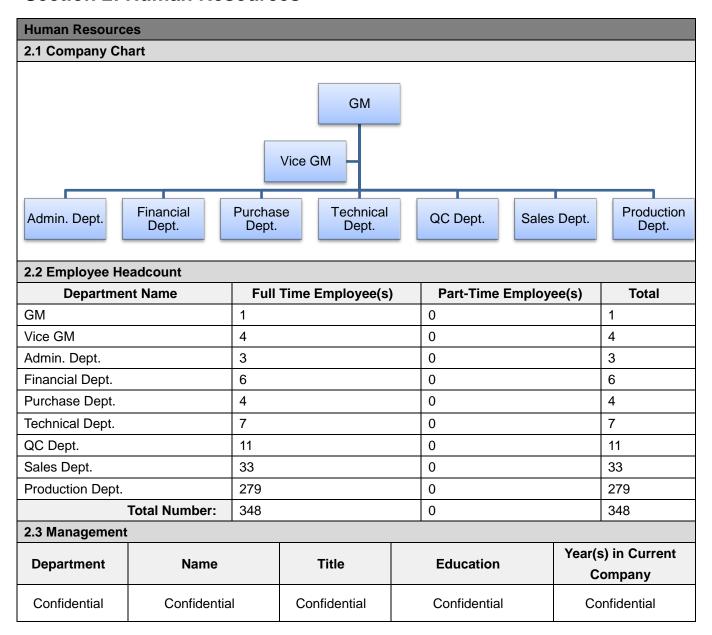
Company Overview			
1.1 Legal Validity			
Does the company have a valid	⊠ Yes □ No	Business License	91320281MA1NNG
business license?		Number:	4D0Q
Voor Established	20/Mor /2017	Validity Period:	29/Mar./2017
Year Established:	29/Mar./2017		28/Mar./2047
Export Exportance	1	Industry	1
Export Experience:	I	Experience:	I
Pagistared Address:	No. 188, Yuedong Road, Yuech	neng Town, Jiangyin, W	uxi City, Jiangsu
Registered Address:	Province, China		
Company Address:	No. 188, Yuecheng East Road,	Yuecheng Town, Jiang	yin, Wuxi City,
Company Address.	Jiangsu Province, China		
Annual review conducted by		Reviewed By:	Jiangyin Market
the Industrial & Commercial	⊠ Yes □ No		Supervision and
Bureau?			Administration
Registered Capital:	RMB 5,000,000		
Corporate Representative:	Mr. Jianhua Qin		
Industry:	Laundry Products, Living Room	Furniture	
	□ Private Owner □ F	Public Company	☐ Joint Venture
Type of Ownership:			_
		Sole Proprietorship	Other
Products /Service:	Clothes Hanger Pole, Shower C	•	rying Rack, Shoes
	Rack, Wardrobe Series, Bathro	om	
1.2 Company Building Information	on		
Certification Type:		. 5	
		e Agreement 🛛 Fa	actory Officer Claimed
Total Building Size:	25,000 m ²		
Number of Building(s):			
Office Size:	5,000 m		

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Section 2: Human Resources



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Section 3: Current Export Situation

Current Export Situation						
There is/are 12	foreign t	rading empl	oyee(s) in the	e company		
1101013/41012_	roreign t	rading cripi		o company.		
Working Experience	Headcount		epted Juage	Listening & Speaking	Reading & Writing	
Over 30 Years	0	English		Yes	Yes	
21-30Years	0	N/A		N/A	N/A	
11-20 Years	1	N/A		N/A	N/A	
6-10 Years	8	N/A		N/A	N/A	
2-5 Years	2	N/A		N/A	N/A	
Less than 2 years	1	N/A		N/A	N/A	
Does the company have a	alid export license	e?		☐ No		
Export License Registratio	n No.:		02748649			
Total Revenue (Previous `	rear):		Confidential			
Total Export Revenue (Prev	rious Year):		Confidential			
Estimated Export Revenue	(Current Year):		Confidential			
Trade Agents Employed Ov	erseas:		☐ Yes ☐ No			
Nearest Port:			Shanghai Port			
Accepted Payment Terms			☐ FOB ☐ CIF ☐ EXW ☐ CFR			
Accepted Payment Type:						
Average lead time from pro-	duct order confirm	ation to proc	luction delive	ery (products exi	ting the factory):	
Product	Category		N	lum	Unit	
Clothes Hanger Pole			20		Days	
Shower Curtain Pole			20		Days	
Average Sampling Time						
Product Category				Lead ⁻	Time	
Clothes Hanger Pole			3 Days			
Shower Curtain Pole			3 Days			
The Shortest Sampling Tim	е					
Product	Category			Shortest L	ead Time	
Clothes Hanger Pole			3 Days			

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Section 4: Export Business Capacity

Export Business Capacity										
4.1 Market Distrib	4.1 Market Distribution (Previous 12 Months)									
Market	Г	Main Product(s)	Rever	ue (USD)	Total Revenue (%)					
	Clothes Hang									
North America	Pole, Clothes	Drying Rack, Shoes Rack,	Confid	ential	11.00					
	Wardrobe Se	ries, Bathroom								
South America	N/A		0		0					
	Clothes Hang	er Pole, Shower Curtain								
Eastern Europe	Pole, Clothes	Drying Rack, Shoes Rack,	Confid	ential	9.00					
	Wardrobe Se	ries, Bathroom								
	Clothes Hang	er Pole, Shower Curtain								
Southeast Asia	Pole, Clothes	Drying Rack, Shoes Rack,	Confid	ential	13.00					
	Wardrobe Se	ries, Bathroom								
	Clothes Hang	er Pole, Shower Curtain								
Africa	Pole, Clothes	Drying Rack, Shoes Rack,	Confid	ential	10.00					
	Wardrobe Se	eries, Bathroom								
Oceania	N/A	0		0						
	Clothes Hang	er Pole, Shower Curtain								
Mid East	Pole, Clothes	Drying Rack, Shoes Rack,	Confid	ential	12.00					
	Wardrobe Se	ries, Bathroom								
	Clothes Hang	er Pole, Shower Curtain								
Eastern Asia	Pole, Clothes	Drying Rack, Shoes Rack,	Confidential		5.00					
	Wardrobe Se	ries, Bathroom								
Western Europe	N/A		0		0					
Central America	N/A		0		0					
Northern Europe	N/A		0		0					
Southern Europe	N/A		0		0					
South Asia	N/A		0		0					
	Clothes Hang	Clothes Hanger Pole, Shower Curtain								
Domestic Market	nestic Market Pole, Clothes Drying Rack, Shoes Rack,		Confid	ential	40.00					
	Wardrobe Se	ries, Bathroom								
4.2 Main Clients										
Client Na	me	Main Product(s)		Tota	al Revenue (%)					
Confiden	tial	Confidential			Confidential					

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Section 5: Production Capacity

Production Capacity											
5.1 Annual Production Capacity (Previous Year)											
Confidential											
5.2 Production Capacity	,										
Product Name Production Line Capacity Actual Units Produced (Previous Ye											
Clothes Hanger Pole		250,000 Piece	es / Month	Confid	ential						
5.3 Production Machine	ry										
Machine Name	Brand	& Model No.	Quantity	Number	of Year(s) Used	Condition					
Injection Molding Machine	HXM158	3-W6	30	5		Acceptable					
Tube Making Machine	N/A		8	10		Acceptable					
Pipe Bending Machine	N/A		4	10		Acceptable					
Cutting Machine	N/A		10	10		Acceptable					
Spraying Production Line	HEFEN	G & SW	1	10		Acceptable					
Punching Machine	YANGLI		5	10		Acceptable					
Polishing Machine	N/A		6	10		Acceptable					
Automatic Packing	N/A		2	5		Acceptable					
Equipment											
5.4 Testing Machinery (I	N/A)					1					
Machine Name	Brand	& Model No.	Quantity	Number	of Year(s) Used	Condition					
N/A		N/A	N/A		N/A	N/A					
5.5 Subcontractors (N/A	.)										
Subcontractor Name	oduct Sub	contracted	Volume Su	pplied	Cooperation P	eriod (Years)					
N/A	N/A	4	N/A		N//	Α					

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Section 6: Quality Assurance

Quality Assurance									
6.1.1 Quality	Management	System Ce	rtification	(N/A)					
Certificatio	n Certif	fied By	Certificat	e No.		Business Scop	е	Validity Date	
N/A	N/A		N/A			N/A		N/A	
6.1.2 Product Certification (N/A)					•				
Certificatio	n Certif	ied By	y Certificate No.			Product Name & Mo	del No.	Validity Date	
N/A	N/A		N/A			N/A		N/A	
6.2 Testing R	Report (N/A)								
Certificatio	n Certif	fied By	Certificat	e No.		Product Name & Mo	del No.	Validity Date	
N/A	N/A		N/A			N/A		N/A	
6.3 Quality C	ontrol Manage	ement							
Item		Content				Observatio	ns /Comm	ents	
6.3.1 Is there quality control on all production lines?			ion	со	Yes, all production line nation of the natio				
6.3.2	Do the QA/Q0 independently	•		ne?	✓ Yes☐ No				
6.3.3	Who does the		anager		GM Mr. Jianhua Qin				
6.3.4	How many Q	A/QC inspe	ctors in tota	l?	? 11				
No. of Employ	yees in Each P	roduction Li	ne:						
Product	ion Line	Sup	ervisor			No. of Operators	No. of	In-line QC/QA	
Workshop		5			274		11		
6.3.5 Average	Guarantee Tir	me							
	Product C					Guaran	tee Time		
Clothes Hang					2 Ye				
Shower Curta					2 Years				
6.3.6 The Lor	ngest Guarante	e Time		L					
	Product Ca	ategory				Guarar	tee Time		
Clothes Hang	er Pole	<u> </u>			2 Ye	ears			
_	Management			I					
Item	(Content				Observations	/Commen	ts	
0.4.4	Does the com	pany have	a	⊠ \] Yes				
6.4.1	supplier asses	ssment prod	cedure?	□ r	No				

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	Does the company have an						
6.4.2	updated list of approved	☐ No					
	suppliers?						
	Has the company established and	Yes, with written standard procedures					
0.40	implemented a standard	Yes, with written procedure but lack of consistent					
6.4.3	procedure for purchasing contract	standard					
	review and approval?	☐ No					
		Yes, assessment reports are available for more than 3					
		years					
	Does the company keep its	Yes, assessment reports are available for the last 1-3					
6.4.4	supplier assessment reports?	years					
	Supplier assessment reports:	Yes, assessment reports are available for the previous					
		12 months					
		□ No					
	Are the company's purchasing	Yes, the purchasing document includes all the					
	documents sufficient to ensure	information required					
6.4.5	product safety control and their	Yes, however the purchasing document includes					
	customers' requirements?	incomplete information					
	·	□ No					
	Is there a procedure to conduct	Yes, with clear standard and written inspection records					
6.4.6	random product inspections after	Yes, with inspection records but no procedures					
	final packaging?	Yes, with procedures but no inspection records					
	ililai packagilig?	No increations are not recovery.					
6.5 After Sale		No, inspections are not necessary					
6.5 After Sale	es Service						
6.5 After Sale		Observations /Comments					
	es Service Content	Observations /Comments Yes, with a standard feedback form and records					
	Content Is customer feedback, including	Observations /Comments Yes, with a standard feedback form and records Yes, with a standard feedback form but no records					
Item	es Service Content	Observations /Comments Yes, with a standard feedback form and records Yes, with a standard feedback form but no records Yes, with records but no standard feedback form					
Item	Content Is customer feedback, including complaints, clearly recorded and	Observations /Comments Yes, with a standard feedback form and records Yes, with a standard feedback form but no records Yes, with records but no standard feedback form No					
Item	Content Is customer feedback, including complaints, clearly recorded and maintained?	Observations /Comments ☐ Yes, with a standard feedback form and records ☐ Yes, with a standard feedback form but no records ☐ Yes, with records but no standard feedback form ☐ No ☐ Yes, with clear procedures and written records					
Item	Is customer feedback, including complaints, clearly recorded and maintained? Are there any clear procedures for	Observations /Comments Yes, with a standard feedback form and records Yes, with a standard feedback form but no records Yes, with records but no standard feedback form No Yes, with clear procedures and written records Yes, with clear procedures but no written records					
ltem 6.5.1	Content Is customer feedback, including complaints, clearly recorded and maintained?	Observations /Comments Yes, with a standard feedback form and records Yes, with a standard feedback form but no records Yes, with records but no standard feedback form No Yes, with clear procedures and written records Yes, with clear procedures but no written records Yes, with written records but no clear procedures					
ltem 6.5.1	Is customer feedback, including complaints, clearly recorded and maintained? Are there any clear procedures for handling customer complaints?	Observations /Comments Yes, with a standard feedback form and records Yes, with a standard feedback form but no records Yes, with records but no standard feedback form No Yes, with clear procedures and written records Yes, with clear procedures but no written records Yes, with written records but no clear procedures No					
ltem 6.5.1	Is customer feedback, including complaints, clearly recorded and maintained? Are there any clear procedures for handling customer complaints? Is there a closed-loop corrective actions.	Observations /Comments ☐ Yes, with a standard feedback form and records ☐ Yes, with a standard feedback form but no records ☐ Yes, with records but no standard feedback form ☐ No ☐ Yes, with clear procedures and written records ☐ Yes, with clear procedures but no written records ☐ Yes, with written records but no clear procedures ☐ No ☐ No ☐ Yes					
6.5.1 6.5.2	Is customer feedback, including complaints, clearly recorded and maintained? Are there any clear procedures for handling customer complaints?	Observations /Comments ☐ Yes, with a standard feedback form and records ☐ Yes, with a standard feedback form but no records ☐ Yes, with records but no standard feedback form ☐ No ☐ Yes, with clear procedures and written records ☐ Yes, with clear procedures but no written records ☐ Yes, with written records but no clear procedures ☐ No ☐ No ☐ Yes ☐ No ☐ No ☐ No ☐ Yes ☐ No ☐ No					
6.5.1 6.5.2	Is customer feedback, including complaints, clearly recorded and maintained? Are there any clear procedures for handling customer complaints? Is there a closed-loop corrective actionsystem in place?	Observations /Comments ☐ Yes, with a standard feedback form and records ☐ Yes, with a standard feedback form but no records ☐ Yes, with records but no standard feedback form ☐ No ☐ Yes, with clear procedures and written records ☐ Yes, with clear procedures but no written records ☐ Yes, with written records but no clear procedures ☐ No ☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes, with procedures to trace raw materials					
6.5.1 6.5.2	Is customer feedback, including complaints, clearly recorded and maintained? Are there any clear procedures for handling customer complaints? Is there a closed-loop corrective actic system in place? Can finished/packaged products be traced by lot identification to the	Observations /Comments ☐ Yes, with a standard feedback form and records ☐ Yes, with a standard feedback form but no records ☐ Yes, with records but no standard feedback form ☐ No ☐ Yes, with clear procedures and written records ☐ Yes, with clear procedures but no written records ☐ Yes, with written records but no clear procedures ☐ No ☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes, with procedures to trace raw materials ☐ Yes, main raw material can be traced ☐ No each the production data can be traced					
6.5.1 6.5.2 6.5.3	Is customer feedback, including complaints, clearly recorded and maintained? Are there any clear procedures for handling customer complaints? Is there a closed-loop corrective action system in place? Can finished/packaged products be	Observations /Comments ☐ Yes, with a standard feedback form and records ☐ Yes, with a standard feedback form but no records ☐ Yes, with records but no standard feedback form ☐ No ☐ Yes, with clear procedures and written records ☐ Yes, with clear procedures but no written records ☐ Yes, with written records but no clear procedures ☐ No ☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes, with procedures to trace raw materials ☐ Yes, main raw material can be traced ☐ No, only the production date can be traced					
6.5.1 6.5.2 6.5.3	Is customer feedback, including complaints, clearly recorded and maintained? Are there any clear procedures for handling customer complaints? Is there a closed-loop corrective active system in place? Can finished/packaged products be traced by lot identification to the appropriate raw material test reports:	Observations /Comments Yes, with a standard feedback form and records Yes, with a standard feedback form but no records Yes, with records but no standard feedback form No Yes, with clear procedures and written records Yes, with clear procedures but no written records Yes, with written records but no clear procedures No Yes No Yes No Yes, with procedures to trace raw materials Yes, main raw material can be traced No, only the production date can be traced No					
6.5.1 6.5.2 6.5.3	Is customer feedback, including complaints, clearly recorded and maintained? Are there any clear procedures for handling customer complaints? Is there a closed-loop corrective actic system in place? Can finished/packaged products be traced by lot identification to the appropriate raw material test reports: Is there a product alert and recall	Observations /Comments					
6.5.1 6.5.2 6.5.3 6.5.4	Is customer feedback, including complaints, clearly recorded and maintained? Are there any clear procedures for handling customer complaints? Is there a closed-loop corrective active system in place? Can finished/packaged products be traced by lot identification to the appropriate raw material test reports:	Observations /Comments Yes, with a standard feedback form and records Yes, with a standard feedback form but no records Yes, with records but no standard feedback form No Yes, with clear procedures and written records Yes, with clear procedures but no written records Yes, with written records but no clear procedures No Yes No Yes No Yes, with procedures to trace raw materials Yes, main raw material can be traced No, only the production date can be traced No					
6.5.1 6.5.2 6.5.3	Is customer feedback, including complaints, clearly recorded and maintained? Are there any clear procedures for handling customer complaints? Is there a closed-loop corrective active system in place? Can finished/packaged products be traced by lot identification to the appropriate raw material test reports. Is there a product alert and recall procedure? Report date: 24/Jul./20	Observations /Comments Yes, with a standard feedback form and records Yes, with a standard feedback form but no records Yes, with records but no standard feedback form No Yes, with clear procedures and written records Yes, with clear procedures but no written records Yes, with written records but no clear procedures No No Yes No Yes, main raw material can be traced No, only the production date can be traced No Yes No Yes No					



Section 7: Production Process Management

Quality	Quality Control Management							
Item	Content	Observations /Comments						
7.1	Is the factory tidy and clean enough for production?	☐ Yes, very good☒ Yes, acceptable☐ No, needs improvement☐ No, very poor						
7.2	Are the following items /documents provided at the appropriate location?	 ☑ Work instructions ☐ Approved sample ☑ Product picture ☐ No the above-mentioned was not available. 						
7.3	Are written instructions available for onsite material inspection/testing? Are the relevant records maintained?	 ✓ Yes, with clear written instructions and records ✓ Yes, with written instructions but no records ✓ Yes, with records but no written instructions ✓ No 						
7.4	Are written inspection/testing instructions available for finished products? Are the relevant records maintained?	 ✓ Yes, with clear written instructions and records ✓ Yes, with written instructions but no records ✓ Yes, with records but no written instructions ✓ No 						
7.5	How are finished products inspected?	 ☑ 100% of products with detailed inspection ☐ Random inspection ☐ No inspection ☐ No inspection necessary 						
7.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	✓ Yes, the units are separated and marked clearly✓ Yes, the units are separated but not marked clearly✓ No						
7.7	How are finished products that failed inspection handled?	☒ Repaired and re-inspected☒ Thrown away☒ No inspection necessary						

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Section 8: R & D Capacity

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R&D Capacity										
8.1 Current Situation										
There is/are	There is/are R&D engineer(s) in the company.									
Education Level Headcount		Work Experience			Headcount					
Doctorate	0	0		Over 3	0 Years	0				
Post-Graduate	0			21-30 \	Years	0				
Graduate	0			11-20 \	/ears	1				
Junior College	4			6-10 Ye	ears	6				
Technical School	3			2-5 Yea	ars	0				
High School	0			Less th	nan 2 years	0				
Patent Situation										
Patent No.	The Name of th	ne Patent		Th	e Patent Type		Available Date			
N/A	N/A		N	I/A			N/A			
Brand Situation										
Registration/ application No.	Brand Name	For Appro		│ Validity Date		Ref.				
N/A	N/A	N/A		N/A		N/A				
The Average Tim	ne For New Products L	aunched								
	Product Category		Lead Time							
Clothes Hanger P	Pole		1 Month							
Shower Curtain P			1 Month							
	ne For A New Item Lau	ınched	T							
	Product Category		Shortest Lead Time							
Clothes Hanger P		for others?	1 Month X Yes							
Does the company provide ODM service for others? Are there relevant design input/output, review, and			□ N ⊠ Y							
verification documents available for the assessment company?			□ N							
	ion, are R & D employe ecialized equipment?	es equipped	☐ Y	es o						
If yes, please list	all key equipment used:		N/A							



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Do R& D employees use any specific designing new products?	software for	✓ Yes☐ No			
If yes, please list the main software us	sed:	AutoCAD, UG, Photoshop, Al			
Please list all certifications and/or qua R & D department:	lifications of the	N/A			
Has the company established standar procedures for new products?	d design	✓ Yes, with clear w✓ Yes, without writ✓ No			
Have the designed products been intevalidated?	ernal verified or	Yes, with clear ward Yes, only part ward Yes, without write No	ritten records		
Have the designed products been test third-party inspection body?	sted by a		d products have been tested designed products have been		
Are the designed products confirmed customers?	by the		d products have been confirmed gned products have been confirmed requirements		
Does the company has qualification reddesigners?	equirements for	 ☐ Yes, with written job description ☐ Yes, without written job description ☐ No, but at least two years design experience is needed ☐ No 			
Are the designers' qualifications recog company?	nized by the	☐ Yes, with written records☐ Yes, without written records☐ No			
8.2 R&D Real Case Description					
Customer's Name		Confidential			
Customer's Location		Confidential			
Customer's Industry:		Confidential			
Order's Requirement Description:		Confidential			
8.3 Design Process					
Process 1	Pro	cess 2	Process 3		
Confidential	Con	fidential	Confidential		
Description: Confidential	Description	n: Confidential	Description: Confidential		
8.4 Design Devices (N/A)					
Device 1	De	vice 2	Device 3		
N/A		N/A N/A			
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Section 9: Company Development / Expansion Plans

Company D	Company Development / Expansion Plans							
Item	Company Development Action Timeframe							
1	1 Confidential Confidential							

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Section 10: Production Flow

Produ	ction Flow				
No	Production Process	No	Production Process	No	Production Process
1	HXM91	2		3	
	Injection Molding		Tube Making		Cutting
4		5		6	
	Bending		Polishing		Punching
7		8		9	
	Spraying		Assembly		Packing

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Section 11: Certification & Photos

Certification & Photos

Certification & Photos -- Business License (Original)



Certification & Photos -- Permit for Opening Bank Account



Certification & Photos -- Business License (Duplicate) with Certificate / Records of Annual Inspection



Certification & Photos -- Import and Export Enterprise Registration





Section 12: Company and Product Samples

Company and Product Samples

Company Gate



Workshop



Showroom



Office



Workshop



Showroom



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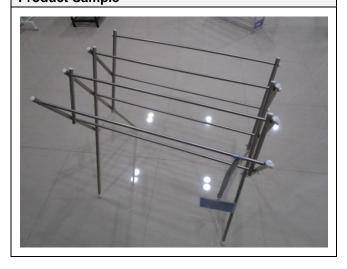
Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



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Section 13: Competitive Advantages

13.1 Product Group Capacity					
13.1.1 Products Sold (Within12	Months)				
Products Name	Quantity		Revenue (USD)		
Clothes Hanger Pole	Confidential		Confidential		
13.1.2 Suppliers Cooperated Wi	th (Within12 Months)				
No. of cooperation suppliers (total)		20			
No. of suppliers (which cooperated	d over 2 times)	0			
No. of provinces which cooperatio	n suppliers belong to	3 (Jiangsu,	Zhejiang, Shanghai)		
Would the company like to provide	design solution				
service for integration project?		☐ No			
If yes, these projects include		Clothes Hang	ger Pole, Shower Curtain Pole, Clothes		
		Drying Rack,	Shoes Rack, Wardrobe Series,		
		Bathroom			
Would the company like to provide	a total solution for				
purchasing?		☐ Part,			
		☐ No			
If yes, please describe it		Clothes Hang	ger Pole, Shower Curtain Pole, Clothes		
		Drying Rack, Shoes Rack, Wardrobe Series,			
		Bathroom			
13.1.3 Real Case Description:					
Customer Name		Confidential			
Customer Country		Confidential			
Customer Region		Confidential			
Products Category		Confidential			
Order Value (USD)		Confidential			
Order Processing Process		Confidential			
Customer's Feedback		Confidential			
13.2 Real Case for Lower MOG	& Lead Time				
Products Name	MOQ (Within 12	Months)	Lead Time		
Clothes Hanger Pole	25,000 Pieces	30 Days			
13.3 Real Case for Large Conti	ract & Lead Time				
Products Name	Order (Within 12	2 Months)	Lead Time		
Clothes Hanger Pole	200 Pieces		3 Days		

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13.4 Overseas After Sales Service	13.4 Overseas After Sales Service Capacity							
13.4.1 Do you have an overseas	☐ Yes							
onsite service center?	⊠ No							
13.4.2 If yes, what onsite		Location	Evidence provided	Solf description				
after-sales services are included		Location	Evidence- provided	Self-description				
Equipment -installation,	☐ Yes	N/A	N/A	N/A				
maintenance and other services	⊠ No	IN/A	IN/A	IN/A				
Technical advice	☐ Yes	N/A	N/A	N/A				
reciffical advice	⊠ No	IN/A	IN/A	11/7				
Personnel training	☐ Yes ☑ No	N/A	N/A	N/A				
Other		N/A	N/A	N/A				
13.4.3 Average response time	6 Hours							
13.5 After-sales service capacity								
Does the company accept small								
order?	☐ No							

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⁻⁻ End of Report --